

Public Use Commission

1-31, 2010

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PUBLIC SERVICE
COMMISSION

As a tax paying member of the Lexington, Fayette Co
Community I would like to go on record as
being opposed to any current increase
request by the Kentucky Utilities and Ky
American Water companies both companies
have received recent increases with no improvement
in services. K.U. has added every conceivable
cost category to their bill without any justification
most of which has no meaning or even
understand by the customer i.e. "Electric's Div?"
"Environmental surcharge" what are these
items and how are they of benefit to our electrical
usage. As for Ky American, they don't read the
meters correctly thereby over charging customers
regularly (not just myself). We the customers
should be able to rely on this commission
to represent our interest not solely that of
the companies requesting increases. Most
people I have spoken with have absolutely
no faith that this commission does anything
but grant whatever is requested even if it
takes 2 or 3 trees by the companies, they know
they will get what they ask for eventually.
People have no confidence in this commission
and discouraged some from even writing to you
I hope they are wrong. Please give us a fair
shake, that's your reason for being
Mrs Jolie Norton
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